**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

| **Date:**  10/04/2025 | **Entry:**  Entry Number 1 | | |
| --- | --- | --- | --- |
| Description | Case Study of a medical organization experiencing a ransomware attack | | |
| Tool(s) used | No tools were discussed | | |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** A group of unethical hackers * **What** Attacked the organisation’s network via a phishing email with malicious code that gained them access and allowed for the injection of ransomware. * **When** Tuesday at 09:00am * **Where** The incident occured at a small U.S Health Clinic * **Why** An employee downloaded a file that was malicious which allowed the attackers to gain access. Their motivation was financial gain. | | |
| Additional notes | More detail is required on which attachment it was. Was the employee provided with the proper training in regards to correct procedures when dealing with online communication. Should a security audit of the Clinics I.T infrastructure be conducted. Was this preventable with the proper security measures. What new security measures must be put in place. Potential data lost or leak along with this attack. | | |

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| Tool(s) used | List any cybersecurity tools that were used. | | |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? | | |
| Additional notes | Include any additional thoughts, questions, or findings. | | |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

| Reflections/Notes: Record additional notes. |
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